

U.S. Department of Transportation

# National Highway Traffic Safety Administration

November 15, 2017

Ms. Tara Underwood Senior Manager, Technical Compliance Nissan North America, Inc. One Nissan Way Franklin, TN 37027

**Subject:** Front Coil Springs may Corrode

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

17V-637

#### Makes/Models/Model Years:

NISSAN/VERSA/2012

Mfr's Report Date: October 11, 2017

NHTSA Campaign Number: 17V-637

**Components:** 

SUSPENSION:FRONT:SPRINGS:COIL SPRINGS

**Potential Number of Units Affected:** 1,119

#### **Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain 2012 Versa Hatchback vehicles that were sold or ever registered in the District of Columbia, Connecticut, Delaware, Iowa, Illinois, Indiana, Kentucky, Massachusetts, Maine, Maryland, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia and Wisconsin. Road salt may corrode the front coil springs, possibly resulting in the coil springs fracturing.

## **Consequence:**

If a front coil spring fractures, it may contact the tire, possibly puncturing it, increasing the risk of a crash.

## Remedy:

Nissan will notify owners, and dealers will replace both front coil springs, free of charge. The recall is expected to begin November 27, 2017. Owners may contact Nissan customer service at 1-800-647-7261. This campaign expands recall 15V573.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Nissan's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

