



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 31, 2017

Ms. Celina Tyler
Thor Motor Coach
P. O. Box 1486
Elkhart, IN 46515

NEF-150MR
17V-634

Subject: Incorrect Water Capacity on Label/FMVSS 120

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/AXIS/2017-2018
THOR/CHALLENGER/2017-2018
THOR/CHATEAU/2017-2018
THOR/FOUR WINDS/2017-2018
THOR/HURRICANE/2017-2018
THOR/MIRAMAR/2017-2018
THOR/PALAZZO/2017-2018
THOR/VEGAS/2017-2018
THOR/WINDSPORT/2017-2018
THOR MOTOR COACH/TUSCANY/2017-2018
THOR MOTOR COACH/VENETIAN/2017-2018

Mfr's Report Date: October 9, 2017

NHTSA Campaign Number: 17V-634

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 529

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2017-2018 Challenger, Axis, Chateau, Four Winds, Hurricane, Miramar, Palazzo, Tuscany, Vegas, Venetian, and Windsport motorhomes. The cargo carrying capacity (CCC) label on these vehicles may indicate an incorrect water capacity for the water heater/fresh water tank. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 120, "Tires and Rims for Motor vehicles over 10,000lbs."

Consequence:

If the water capacity information is incorrect and it causes the vehicle to be over loaded, there would be an increased risk of a crash.

Remedy:

TMC will notify owners and send them corrected labels, free of charge. The recall is expected to begin December 3, 2017. Owners may contact TMC customer service at 1-877-500-1020. TMC's number for this recall is RC000147.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement