



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 18, 2017

Mr. R. Thomas Brunner
Dept Manager VCA
Mercedes-Benz USA, LLC.
1 Mercedes Drive
Montvale, NJ 07645

NEF-150SM
17V-627

Subject: Inadvertent Driver Air Bag Deployment

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/B250E/2014-2017
MERCEDES BENZ/C250/2012-2015
MERCEDES BENZ/C300/2012-2018
MERCEDES BENZ/C350/2012-2015
MERCEDES BENZ/C350E/2016-2017
MERCEDES BENZ/C400/2015
MERCEDES BENZ/C43 AMG/2016-2018
MERCEDES BENZ/C63 AMG/2012-2018
MERCEDES BENZ/C63S AMG/2015-2018
MERCEDES BENZ/E250/2014-2016
MERCEDES BENZ/E400/2015-2017
MERCEDES BENZ/E400 HYBRID/2014
MERCEDES BENZ/E550/2012-2017
MERCEDES BENZ/E63/2012, 2014-2016
MERCEDES BENZ/GLA250/2015-2018
MERCEDES BENZ/GLC300/2016-2018
MERCEDES BENZ/GLC350E/2018
MERCEDES BENZ/GLC43 AMG/2017-2018
MERCEDES BENZ/GLK250/2013-2015
MERCEDES BENZ/GLK350/2013-2015
MERCEDES-BENZ/CLA250/2014-2018
MERCEDES-BENZ/CLA45 AMG/2014-2018
MERCEDES-BENZ/E350/2012-2016
MERCEDES-BENZ/GLA45/2015-2018

Mfr's Report Date: October 6, 2017

NHTSA Campaign Number: 17V-627

Components:

AIR BAGS:FRONTAL

Potential Number of Units Affected: 495,290

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling these vehicles: 2014-2018 CLA250, CLA250 4Matic, CLA45 AMG 4Matic, 2015-2018 GLA250, GLA250 4Matic, GLA45 AMG 4Matic, C300 4Matic, C63S AMG, 2012-2014 C250, C350, C300 4Matic, E550 4Matic, 2013-2014 C63 AMG, 2012-2015 C250 Coupe, C350 Coupe, C63 AMG Coupe, 2013-2015 C350 4Matic Coupe, GLK250 4Matic BlueTec, GLK350, GLK350 4Matic, 2016-2017 C350e, C43 AMG, 2015 C400 4Matic, 2016-2018 C63 AMG, GLC300, GLC300 4Matic, 2017-2018 C300 Coupe, C300 4Matic Coupe, C43 AMG, C63 AMG Coupe, C63S AMG Coupe, C300 Cabriolet, C300 4Matic Cabriolet, C43 AMG Cabriolet, C63 AMG Cabriolet, C63S AMG Cabriolet, GLC300 4Matic Coupe, GLC43 AMG, GLC43 AMG Coupe, 2014 E350 Coupe, E350 4Matic Coupe, E350 Cabriolet, E400 Hybrid, 2015-2017 E400 Coupe, E400 4Matic Coupe, E400 Cabriolet, 2014-2017 E550 Coupe, E550 Cabriolet, B250e, 2014-2016 E250 BlueTec, E63 AMG 4Matic Wagon, 2012-2013 E350 BlueTec, 2012-2016 E350, E350 4Matic, 2015-2016 E400, E400 4Matic, 2012 E63 AMG, 2014-2015 E250 4Matic BlueTec, 2013-2016 E350 Wagon, 2017 GLC300d 4Matic, and 2018 GLC350e 4Matic. The driver's air bag may unexpectedly deploy due to insufficient grounding of the steering components if an electrostatic discharge occurs and the air bag clockspring is broken.

Consequence:

If the driver air bag inadvertently deploys, it can increase the risk of injury and a crash.

Remedy:

MBUSA will notify owners, and dealers will add sufficient grounding to the steering components, free of charge. The recall is expected to begin in December 2017. Owners may contact MBUSA customer service at 1-877-496-3691.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement