



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 30, 2017

Mr. Garrett Carolus  
Keystone RV Company  
17400 Hackberry Drive  
Goshen, IN 46526

NEF-150MR  
17V-626

**Subject:** Trailers built without Carbon Monoxide Detector

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CROSSROADS/CRUISER/2018  
CROSSROADS/VOLANTE/2018

**Mfr's Report Date:** October 6, 2017

**NHTSA Campaign Number:** 17V-626

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 270

**Problem Description:**

Keystone RV Company (Keystone) is recalling certain 2018 Crossroads Cruiser and Volante recreational trailers. These vehicles may have been manufactured with propane gas detectors instead of being manufactured with a combination propane gas/carbon monoxide detector.

**Consequence:**

Without a carbon monoxide (CO) detector, occupants will not be alerted to high levels of carbon monoxide, increasing the risk injury or death.

**Remedy:**

Keystone has notified owners, and dealers will install a CO detector, free of charge. The recall began on October 16, 2017. Owners may contact Keystone customer service at 1-855-226-7496. Keystone's number for this recall is 17-302.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement