



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 19, 2017

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SM
17V-622

Subject: Auxiliary Heater Electrical Connector may Melt

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A4/2013-2016
AUDI/A5/2013-2016
AUDI/Q5/2013-2016

Mfr's Report Date: October 5, 2017

NHTSA Campaign Number: 17V-622

Components:

ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 216,440

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2013-2016 Audi A5 Coupe, A5 Cabriolet, A4 Sedan, A4 Allroad and Q5 vehicles. Contact corrosion within the electrical connector for the auxiliary heater may cause the heater wires to overheat or melt.

Consequence:

The melted wires can increase the risk of a fire.

Remedy:

Audi will notify owners, and dealers will replace the auxiliary heater, as necessary, update the software, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Audi customer service at 1-800-893-5298. Volkswagen's numbers for this recall are 80C5 and 80C6.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement