



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 18, 2017

Mr. J.S. (Jurassic) Park  
Executive Director/Product Litigation & Regulatory Compliance  
Kia Motors America  
111 Peters Canyon Road  
Irvine, CA 92606-1790

NEF-150SM  
17V-608

**Subject:** Steering Gear May Separate

Dear Mr. Park:

This letter serves to acknowledge Kia Motors America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KIA/SOUL/2014-2016  
KIA/SOUL EV/2014-2016

**Mfr's Report Date:** September 29, 2017

**NHTSA Campaign Number:** 17V-608

**Components:**

STEERING

**Potential Number of Units Affected:** 342,381

**Problem Description:**

Kia Motors America (Kia) is recalling certain 2014-2016 Soul and Soul EV vehicles. The pinion plug may allow the pinion gear to separate from the steering gear assembly.

**Consequence:**

If the pinion gear separates, steering will be lost, increasing the risk of a crash.

**Remedy:**

Kia will notify owners, and dealers will inspect and secure the pinion plug or replace the steering gear assembly, as necessary, free of charge. The recall is expected to begin November 16, 2017. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC155. Note: This recall supersedes campaigns 14V-332 and 15V-736. Vehicles previously remedied under those numbers are being recalled again under this campaign.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Kia's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement