



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 13, 2017

Mr. Kalmer Urm  
Warranty Manager  
Hino Motors Sales U.S.A., Inc.  
41280 Bridge Street  
Novi, MI 48375

NEF-150KS  
17V-607

**Subject:** Improper Retention of Wrist Pin Bushing

Dear Mr. Urm:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HINO/NE8J/2011-2012  
HINO/NJ8J/2011-2012  
HINO/NV8J/2011-2012

**Mfr's Report Date:** September 28, 2017

**NHTSA Campaign Number:** 17V-607

**Components:**

ENGINE AND ENGINE COOLING:ENGINE:DIESEL

**Potential Number of Units Affected:** 3,224

**Problem Description:**

Hino Motor Sales U.S.A., Inc. (Hino) is recalling certain 2011-2012 NE8J, NJ8J, and NV8J trucks. The engines have a wrist pin bushings in the connecting rods that may shift and cause excessive cylinder wear.

**Consequence:**

Excessive wear of the cylinders can result in engine failure, increasing the risk of a crash.

**Remedy:**

The remedy for this recall is still under development. The recall is expected to begin around November 30, 2017. Owners may contact Hino customer service at 1-248-699-9300. Hino's number for this recall is AA860.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please update your Defect Information report to provide Hino's remedy plan for this recall once it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement