



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 5, 2017

Mr. Garrett Carolus
Keystone RV Company
17400 Hackberry Drive
Goshen, IN 46526

NEF-150MR
17V-597

Subject: Transfer Switch may Fail

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/RAPTOR/2008-2009

Mfr's Report Date: September 25, 2017

NHTSA Campaign Number: 17V-597

Components:

EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 97

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2008-2009 Raptor recreational vehicles, models 3110 and 3018, equipped with IOTA ITS-50R transfer switches. These transfer switches may fail when exposed to elevated electrical loads in higher ambient temperatures.

Consequence:

If the transfer switch fails, it can increase the risk of a fire.

Remedy:

Keystone will notify owners, and dealers will replace the transfer switch, free of charge. The recall is expected to begin October 9, 2017. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 17-301.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement