



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 6, 2017

Mr. Keith Fisher  
Engineer-Corporate Compliance  
Forest River, Inc.  
P.O. Box 3030  
55470 County Road 1  
Elkhart, IN 46515

NEF-150KS  
17V-596

**Subject:** Inconsistent Adhesive On Panel Joints/FMVSS 221

Dear Mr. Fisher:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

STARCRAFT BUS/PRODIGY/2014

**Mfr's Report Date:** September 22, 2017

**NHTSA Campaign Number:** 17V-596

**Components:**

STRUCTURE:BODY:ROOF AND PILLARS

**Potential Number of Units Affected:** 10

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2014 Starcraft Bus Prodigy School Buses. The affected buses were assembled with an inconsistent application of adhesive to the roof panels. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard FMVSS 221, "School Bus Body Joint Strength."

**Consequence:**

Without a consistent application of adhesive, the panels may separate in the event of a crash, increasing the risk of injury.

**Remedy:**

Forest River will notify owners, and dealers will inspect the joints for the proper amounts of adhesive, fixing them as necessary, free of charge. The recall is expected to begin November 20, 2017. Owners may contact Forest River customer service at 1-800-348-7440. Forest River's number for this recall is 05-0527.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement