



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 5, 2017

Mr. J.S. (Jurassic) Park
Executive Director/Product Litigation & Regulatory Compliance
Kia Motors America
111 Peters Canyon Road
Irvine, CA 92606-1790

NEF-150SM
17V-586

Subject: Improperly Heat Treated Crankshaft May Cause Stall

Dear Mr. Park:

This letter serves to acknowledge Kia Motors America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KIA/SORENTO/2017

Mfr's Report Date: September 21, 2017

NHTSA Campaign Number: 17V-586

Components:

ENGINE AND ENGINE COOLING:ENGINE

Potential Number of Units Affected: 62

Problem Description:

Kia Motors America (Kia) is recalling certain 2017 Sorento vehicles equipped with 3.3L engines. The engine crankshaft may have been improperly heat treated and may fail.

Consequence:

If the crankshaft fails, the engine will stall, increasing the risk of a crash. A failed crankshaft also increases the risk of a fire.

Remedy:

Kia will notify owners, and dealers will inspect the crankshaft, and, as necessary, replace the engine sub assembly, free of charge. The recall is expected to begin November 6, 2017. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC153.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Kia's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement