



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 4, 2017

Mr. Keith Fisher
Engineer-Corporate Compliance
Forest River, Inc.
P.O. Box 3030
55470 County Road 1
Elkhart, IN 46515

NEF-150KS
17V-585

Subject: Seat Mounting Washers may Crack and Dislodge

Dear Mr. Fisher:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL/COMMUTE/2017-2018
GLAVAL BUS/APOLLO/2017-2018
GLAVAL BUS/CONCORDE II/2017-2018
GLAVAL BUS/ENTOURAGE/2017-2018
GLAVAL BUS/LEGACY/2017-2018
GLAVAL BUS/PRIMETIME/2017-2018
GLAVAL BUS/TITAN II/2017-2018
GLAVAL BUS/TITAN II LOW FLOOR/2017-2018
GLAVAL BUS/UNIVERSAL/2017-2018

Mfr's Report Date: September 21, 2017

NHTSA Campaign Number: 17V-585

Components:

SEATS

Potential Number of Units Affected: 707

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2017-2018 Glaval Bus Apollo, Commute, Concorde II, Entourage, Legacy, Primetime, Titan II, Titan II Low Floor, and Universal transit buses. The seats were mounted with washers that may crack and dislodge, resulting in the seats being not securely mounted.

Consequence:

If the seat is loose at the base there would be an increased risk of injury in the event of a sudden stop or crash.

Remedy:

Forest River will notify owners, and dealers will replace the defective washers, free of charge. The recall is expected to begin November 17, 2017. Owners may contact Forest River customer service at 1-574-343-5167. Forest River's number for this recall is

35-0497.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement