



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 6, 2017

Mr. Richard Schalter
Rosenbauer Motors
5190 269th street
Wyoming, MI 55092

NEF-150KS
17V-581

Subject: Fuel Pump Failure

Dear Mr. Schalter:

This letter serves to acknowledge Rosenbauer Motors's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ROSENBAUER/COMMANDER/2017

Mfr's Report Date: September 20, 2017

NHTSA Campaign Number: 17V-581

Components:

FUEL SYSTEM, DIESEL

Potential Number of Units Affected: 1

Problem Description:

Rosenbauer Motors (Rosenbauer) is recalling one model year 2017 Commander emergency vehicle equipped with a Cummins X15 diesel engine. This engine has a fuel pump whose drive gear may slip on its drive shaft, resulting in a loss of fuel pump function.

Consequence:

Failure of the fuel pump will result in a sudden engine stall with no warning, and with no ability to restart, increasing the risk of a crash.

Remedy:

Rosenbauer has notified the owner and the vehicle has been repaired, therefore, an owner notification letter will not be issued for this campaign. Owners may contact Rosenbauer customer service at 1-651-462-1000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement