

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 4, 2017

Mr. Steve Johnson Director, Engineering and Design Analysis Hyundai Motor America 10550 Talbert Avenue Fountain Valley, CA 92708

Subject: Engine Bearing Wear may cause Engine Stall

Dear Mr. Johnson:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

17V-578

Makes/Models/Model Years:

HYUNDAI/SANTA FE/2017

Mfr's Report Date: September 20, 2017

NHTSA Campaign Number: 17V-578

Components:

ENGINE AND ENGINE COOLING: ENGINE

Potential Number of Units Affected: 420

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2017 Santa Fe vehicles equipped with 3.3L engines. The crankshaft assemblies may have been produced with surface irregularities in the crankshaft pin, causing engine bearing wear.

Consequence:

The engine bearing wear may cause the vehicle to stall, increasing the risk of a crash.

Remedy

Hyundai will notify all owners, and dealers will inspect and replace the engine, as necessary, free of charge. The recall is expected to begin October 18, 2017. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 168.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Hyundai's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

