



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 2, 2017

Ms. Jennifer Shute
Sr Mgr Safety Recall Execution
Chrysler (FCA US LLC)
800 Chrysler Drive
CIMS 482-00-91
Auburn Hills, MI 48326

NEF-150SM
17V-572

Subject: Incorrectly Installed Brake Booster Shield

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/DURANGO/2011-2014
JEEP/GRAND CHEROKEE/2011-2014

Mfr's Report Date: September 18, 2017

NHTSA Campaign Number: 17V-572

Components:

SERVICE BRAKES
SERVICE BRAKES, HYDRAULIC:POWER ASSIST

Potential Number of Units Affected: 646,394

Problem Description:

Chrysler (FCA US LLC) is recalling certain 2011-2014 Dodge Durango and Jeep Grand Cherokee vehicles. The affected vehicles had brake booster shields installed under a previous campaign to prevent water from entering the brake booster and limiting braking ability. This recall is to verify that the brake booster shield installation was performed properly.

Consequence:

If the brake booster shield was not installed properly, the vehicle's braking ability may be reduced, increasing the risk of a crash.

Remedy:

Chrysler will notify owners, and dealers will inspect the brake booster shield, correcting the installation as necessary, free of charge. The recall is expected to begin November 7, 2017. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T59.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement