



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 29, 2017

Mr. Don Chomic
Director, Product Safety
Pierce Manufacturing
2600 American Drive
PO Box 2017
Appleton, WI 549122017

NEF-150KS
17V-570

Subject: Tie Rod may Loosen

Dear Mr. Chomic:

This letter serves to acknowledge Pierce Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIERCE/ARROW XT/2015-2016
PIERCE/ENFORCER/2015-2016
PIERCE/IMPEL/2015-2016
PIERCE/QUANTUM/2015-2016
PIERCE/SABER/2015-2016
PIERCE/VELOCITY/2015-2016

Mfr's Report Date: September 14, 2017

NHTSA Campaign Number: 17V-570

Components:

STEERING
STEERING:LINKAGES:TIE ROD ASSEMBLY

Potential Number of Units Affected: 56

Problem Description:

Pierce Manufacturing (Pierce) is recalling certain 2015-2016 Arrow XT, Enforcer, Impel, Quantum, Saber, and Velocity vehicles, equipped with certain Spicer D-Series and E-Series steer axles. The castellated nut on the steer axles may not be properly torqued, allowing the tie rod to loosen.

Consequence:

If the tie rod loosens, it may disconnect from the steering knuckle, causing a complete loss of steering and increasing the risk of a crash.

Remedy:

Pierce will notify owners, and dealers will inspect the torque of the castellated nut and tie rod, tightening it as necessary. If the tie rod stud and knuckle on units cannot be sufficiently torqued, the dealer will replace the knuckle and tie rod end assembly, free of charge. The recall is expected to begin in October 2017. Owners may contact Pierce customer service at 1-414-832-3000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement