



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 4, 2020

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2
Warren, MI 48093

NEF-150SS
17V-567

Subject: Incorrect Seat Belt Torsion Bar/FMVSS 209

Dear Ms. Carto:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO 2500/2017-2018
CHEVROLET/SILVERADO 3500/2017-2018
GMC/SIERRA 2500/2017-2018
GMC/SIERRA 3500/2017-2018

Mfr's Report Date: November 12, 2020

NHTSA Campaign Number: 17V-567

Components:

SEAT BELTS:FRONT:RETRACTOR

Potential Number of Units Affected: 38,048

Problem Description:

General Motors (GM) is recalling certain 2017-2018 Chevrolet Silverado 2500 and 3500 and GMC Sierra 2500 and 3500 trucks. The front seat belt retractor assemblies were built with the incorrect torsion bar. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 209, "Seat Belt Assemblies."

Consequence:

The seat belt retractors may not perform as intended during a crash, increasing the risk of injury.

Remedy:

GM will notify owners, and dealers will replace both front seat belt retractor assemblies, free of charge. The recall is expected to begin December 28, 2020. Owners may contact GMC customer service at 1-888-988-7267 or Chevrolet customer service at 1-800-222-1020. GM's numbers for this recall are 17368, 17375, and 17376.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

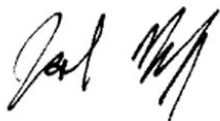
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement