



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 29, 2017

Mr. David Partin  
Consumer Affairs  
Heartland Recreational Vehicles, LLC  
1001 All Pro Drive  
Elkhart, IN 46514

NEF-150MR  
17V-564

**Subject:** Axles Installed Incorrectly

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HEARTLAND/SUNDANCE XLT TT/2018

**Mfr's Report Date:** September 13, 2017

**NHTSA Campaign Number:** 17V-564

**Components:**

SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

**Potential Number of Units Affected:** 134

**Problem Description:**

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2018 Sundance XLT TT recreational trailers, models ID221RB, ID241BH, ID273RL, ID281DB, ID283RB and ID291QB. The axles on these vehicles were installed backwards, possibly reducing the braking ability or causing the brakes to temporarily lock up.

**Consequence:**

Improper brake function can increase the risk of a crash.

**Remedy:**

Heartland has notified owners, and dealers will correct the axle installation, free of charge. The recall began on September 20, 2017. Owners may contact Heartland customer service at 1-574-206-7920 or by email at [warranty@heartlandrvs.com](mailto:warranty@heartlandrvs.com). Heartland's number for this recall is 99.01.35.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement