



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 28, 2017

Mr. Joshua Chard  
Director, Corporate and Product Safety  
Altec Industries Inc.  
210 Inverness Center Drive  
Birmingham, AL 35242

NEF-150MR  
17V-560

**Subject:** Possible Jib Mast Failure

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ALTEC/AERIAL DEVICE/2011-2017

**Mfr's Report Date:** September 11, 2017

**NHTSA Campaign Number:** 17V-560

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 143

**Problem Description:**

Altec Industries Inc. (Altec) is recalling certain 2011-2017 Altec LS63 Aerial Devices. The jib mast on these vehicles may bend under load.

**Consequence:**

The jib mast may bend and fail, increasing the risk of injury to those nearby.

**Remedy:**

Altec will notify owners and test the jib mast, replacing any that fail, free of charge. The recall is expected to begin October 25, 2017. Owners may contact Altec customer service at 1-205-991-7733. Altec's number for this recall is CSN 664.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As required in Part 573.6(c)(6), please amend your provided chronology to include the dates of the jib failures that you are aware of.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement