



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 22, 2017

Mr. Jonathan Grossman
Outside Counsel for
Metro Worldwide, LLC
1400 S 24th St Suite B
Clear Lake, IA 50428

NEF-150KS
17V-550

Subject: Bus may Exceed GVWR and GAWR when Loaded/Part 567

Dear Mr. Grossman:

This letter serves to acknowledge Metro Worldwide, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

METRO LINK/28SH/2016-2017
METRO LINK/28WC/2016-2017

Mfr's Report Date: September 1, 2017

NHTSA Campaign Number: 17V-550

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 18

Problem Description:

Metro Worldwide LLC (Metro Worldwide) is recalling certain 2016-2017 Metro Link 28WC and 28SH transit buses. In certain configurations, if the bus is fully loaded, the vehicle may exceed the Gross Vehicle Weight Rating (GVWR) and Gross Axle Weight Rating (GAWR) capacity. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

Consequence:

Being overloaded can cause a loss of vehicle control, premature tire wear, or failure of suspension and braking systems, increasing the risk of a crash.

Remedy:

Metro Worldwide will notify owners, and dealers will inspect the vehicles, removing a seat as necessary to get the vehicles within the GVWR and GAWR requirements, free of charge. The recall is expected to begin in September 2017. Owners may contact Metro Worldwide customer service at 1-641-903-7369.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Metro Worldwide's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(7), in the case of a noncompliance, please provide the test results and other information used to determine the existence of the noncompliance. Include the date of each test and observation that indicated that a noncompliance might or did exist. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement