



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 21, 2017

Mr. Cory Hoffman  
Senior Manager  
Toyota Motor Engineering & Manufacturing  
19001 South Western Ave  
Torrance, CA 90501

NEF-150SM  
17V-548

**Subject:** Incorrect Air Bag Installed/FMVSS 208

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LEXUS/LX470/2006  
LEXUS/LX570/2008-2013  
TOYOTA/LAND CRUISER/2008-2016

**Mfr's Report Date:** August 31, 2017

**NHTSA Campaign Number:** 17V-548

**Components:**

AIR BAGS:FRONTAL  
AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE  
AIR BAGS:PASSENGER SIDE FRONTAL

**Potential Number of Units Affected:** 21

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2008-2016 Toyota Land Cruiser, 2006 Lexus LX470, and 2008-2013 Lexus LX570 vehicles. These vehicles may be equipped with an incorrect driver or front passenger air bag. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection."

**Consequence:**

An incorrect driver or front passenger air bag may not deploy as intended in the event of a crash, increasing the risk of injury.

**Remedy:**

Toyota will notify owners, and dealers will replace the affected air bag assemblies, free of charge. The recall is expected to begin September 25, 2017. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is H0S. Lexus' number for this recall is HLD.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Toyota's proposed owner notification letters and have approved them for distribution.

Please be reminded of the following requirements:

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement