



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 13, 2017

Ms. Celina Tyler
Thor Motor Coach
P. O. Box 1486
Elkhart, IN 46515

NEF-150MR
17V-544

Subject: Transfer Switch may Overheat

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/HURRICANE/2010-2011
THOR/SERRANO/2011
THOR/WINDSPORT/2011

Mfr's Report Date: August 31, 2017

NHTSA Campaign Number: 17V-544

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 124

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2010-2011 Hurricane, and 2011 Serrano and Windsport motorhomes. The affected vehicles are wired to be powered by a generator and are equipped with an Iota ITS-50R transfer switch that may fail when exposed to elevated electrical loads and used in higher temperatures.

Consequence:

The transfer switch may overheat, increasing the risk of a fire.

Remedy:

TMC will notify owners, and dealers will replace the Iota ITS-50R transfer switch with a transfer switch from another manufacturer, free of charge. The recall began on September 7, 2017. Owners may contact TMC customer service at 1-877-500-1020. Thor's number for this recall is RC000145.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement