



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 13, 2017

Mr. Chris Deakins
Erwin Hymer Group North America, Inc.
100 Shirley Avenue
Kitchener Ontario Canada N2B 2E1

NEF-150MR
17V-537

Subject: Exhaust may Melt Taillight Wiring

Dear Mr. Deakins:

This letter serves to acknowledge Erwin Hymer Group North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYMER/AKTIV/2016-2018

Mfr's Report Date: August 30, 2017

NHTSA Campaign Number: 17V-537

Components:

ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLD/HEADER/MUFFLER/TAIL PIPE

Potential Number of Units Affected: 195

Problem Description:

Erwin Hymer Group North America, Inc. (Erwin Hymer) is recalling certain 2016-2018 Hymer Aktiv recreational vehicles, built on RAM Promaster chassis and equipped with a Continental kit (CK). The exhaust pipe may melt the rear bumper cover and the vehicle wiring in that area.

Consequence:

The exhaust heat can melt the taillight wiring, causing the tail light not to function, increasing the risk of a crash. Additionally, the exhaust heat can burn anyone that contacts the bumper cover immediately after the vehicle has been operated.

Remedy:

Erwin Hymer has notified owners, and dealers will install a new tailpipe that redirects the exhaust down, away from the bumper area, free of charge. The recall began on September 1, 2017. Owners may contact Erwin Hymer customer service at 1-844-464-3735.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that Erwin Hymer may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement