



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 8, 2017

Mr. Andy Jones
Daimler Trucks North America LLC
4747 N. Channel Ave.
Portland, OR 97217

NEF-150KS
17V-521

Subject: Front Axle Capacity Exceeds Spring Capacity

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

WESTERN STAR/4900/2017-2018

Mfr's Report Date: August 24, 2017

NHTSA Campaign Number: 17V-521

Components:

SUSPENSION:FRONT:SPRINGS:LEAF SPRING ASSEMBLY

Potential Number of Units Affected: 38

Problem Description:

Daimler Trucks North America LLC (DTNA) is recalling certain 2017-2018 Western Star 4900 trucks. The front axle weight capacity may exceed the spring capacity.

Consequence:

Overloaded springs may result in the front axle separating from the vehicle, increasing the risk of a crash.

Remedy:

DTNA will notify owners, and dealers will replace the front axle springs, free of charge. The recall is expected to begin October 20, 2017. Owners may contact DTNA customer service at 1-800-745-8000. DTNA's number for this recall is FL-745.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement