

August 29, 2017

Mr. Brian Latouf Director, Field Product Investigations and Evaluations General Motors LLC 30001 Van Dyke - Mail Code 480-210-2V Warren, MI 48090-9055

Subject: Driveshaft Fracture and Separation

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

CHEVROLET/EQUINOX/2018 GMC/ACADIA/2017-2018 GMC/TERRAIN/2018

Mfr's Report Date: August 22, 2017

NHTSA Campaign Number: 17V-516

## **Components:**

POWER TRAIN: DRIVELINE: DRIVESHAFT

**Potential Number of Units Affected:** 2,905

#### **Problem Description:**

General Motors LLC (GM) is recalling certain 2018 Chevrolet Equinox and GMC Terrain vehicles and 2017-2018 GMC Acadia vehicles. The right front intermediate driveshaft may fracture and separate while driving.

#### **Consequence:**

If the front right intermediate drive shaft assembly separates while driving, the vehicle will lose propulsion, increasing the risk of a crash. If the assembly separates while parked on a grade, without the park brake engaged, the vehicle may move unintentionally, increasing the risk of a vehicle roll-away.

# **Remedy:**

GM will notify owners, and dealers will replace the right front intermediate drive shaft assembly, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact GMC customer service at 1-800-462-8782 or Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 17329.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150SM 17V-516



We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

cho

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

