



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 22, 2017

Mr. David Partin  
Consumer Affairs  
Heartland Recreational Vehicles, LLC  
1001 All Pro Drive  
Elkhart, IN 46514

NEF-150MR  
17V-511

**Subject:** LP Hose may Rub Tire Causing Propane Leak

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HEARTLAND/PIONEER/2018

**Mfr's Report Date:** August 18, 2017

**NHTSA Campaign Number:** 17V-511

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE:LPG SYSTEMS

**Potential Number of Units Affected:** 20

**Problem Description:**

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2018 Pioneer recreational trailers, models RD210 and BH250. The liquid propane (LP) hose may not have been properly secured to the frame near the tire and, as a result, the tire may rub through the LP hose causing a leak.

**Consequence:**

A propane leak can increase the risk of a fire.

**Remedy:**

Heartland will notify owners, and dealers will properly secure the LP hose against the frame with a D-style hose clamp, free of charge. The recall is expected to begin September 4, 2017. Owners may contact Heartland customer service at 1-877-262-8032 or by email at [warranty@heartlandrvs.com](mailto:warranty@heartlandrvs.com). Heartland's number for this recall is 99.01.34.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement