



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 21, 2017

Mr. Kalmer Urm
Warranty Manager
Hino Motors Sales U.S.A., Inc.
41280 Bridge Street
Novi, MI 48375

NEF-150KS
17V-493

Subject: Loose Door Hinge Bolts/FMVSS 206

Dear Mr. Urm:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HINO/NE8J/2018
HINO/NJ8J/2018
HINO/NV8J/2018

Mfr's Report Date: August 7, 2017

NHTSA Campaign Number: 17V-493

Components:

STRUCTURE:BODY:DOOR:HINGE AND ATTACHMENTS

Potential Number of Units Affected: 99

Problem Description:

Hino Motor Sales U.S.A., Inc. (Hino) is recalling certain 2018 NE8J, NJ8J, and NV8J vehicles. The door hinge bolts on these vehicles may not be sufficiently tightened, possibly allowing the door to open while driving. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 206, "Door Locks and Door Retention Components."

Consequence:

The loose door hinges can cause the door to operate improperly and possibly open, increasing the risk of a crash or injury.

Remedy:

Hino will notify owners, and dealers will tighten the door hinge bolts, as necessary, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Hino customer service at 1-248-699-9300. Hino's number for this recall is M0300.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement