



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 16, 2017

Mr. David Hagstrom
Warranty/Tech Support Manager
Vantage Mobility International, LLC
5202 S. 28th Place
Phoenix, AZ 85040

NEF-150MR
17V-482

Subject: Rear Pinion Brackets may Crack

Dear Mr. Hagstrom:

This letter serves to acknowledge Vantage Mobility International, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHRYSLER/PACIFICA/2017

Mfr's Report Date: July 28, 2017

NHTSA Campaign Number: 17V-482

Components:

POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT

Potential Number of Units Affected: 589

Problem Description:

Vantage Mobility International, LLC (VMI) is recalling certain 2017 Chrysler Pacifica lowered floor vehicles modified by VMI. The rear pinion bracket on both sides of the vehicle may crack, causing the axle not to be centered and the wheel to wobble.

Consequence:

A wheel wobble may cause a possible loss of control, increasing the risk of a crash.

Remedy:

VMI will notify owners, and dealers will replace the pinion brackets, free of charge. The recall is expected to begin August 21, 2017. Owners may contact VMI customer service at 1-800-488-9082. VMI's number for this recall is PAC20170728.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As required in Part 573.6(c)(6), in the case of a defect, please amend your provided chronology to include the dates of all of the principal events that were the basis for the determination that the defect related to motor vehicle safety existed.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement