



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 11, 2017

Mr. Michael Scott
Daimler Vans USA, LLC
303 Perimeter Center North
Atlanta, GA 30346

NEF-150KS
17V-480

Subject: Passenger Frontal Air Bag Inflator May Rupture

Dear Mr. Scott:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/SPRINTER 2500/2012
FREIGHTLINER/SPRINTER 3500/2012
MERCEDES BENZ/SPRINTER 2500/2012
MERCEDES BENZ/SPRINTER 3500/2012

Mfr's Report Date: July 28, 2017

NHTSA Campaign Number: 17V-480

Components:

AIR BAGS:PASSENGER SIDE FRONTAL

Potential Number of Units Affected: 17,609

Problem Description:

Daimler Vans USA, LLC (DVUSA) is recalling certain 2012 Freightliner and Mercedes Benz Sprinter 2500 and 3500 vehicles. These vehicles are equipped with certain air bag inflators assembled into the passenger frontal air bag modules used as original equipment or replacement equipment. In the event of a crash necessitating deployment of the passenger frontal air bag, these inflators may rupture due to propellant degradation occurring after long-term exposure to absolute humidity and temperature cycling.

Consequence:

An inflator rupture may result in metal fragments striking the vehicle occupants resulting in serious injury or death.

Remedy:

DVUSA will notify owners, and dealers will replace the front passenger side air bag, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact DVUSA customer service at 1-877-762-8267. Note: This recall supersedes recall 17V-025.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement