



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 7, 2017

Ms. Tara Underwood
Senior Manager, Technical Compliance
Nissan North America, Inc.
One Nissan Way
Franklin, TN 37027

NEF-150SM
17V-476

Subject: Fuel Pump Control Module Software may cause Stall

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INFINITI/Q50/2016-2018
INFINITI/Q60/2017

Mfr's Report Date: July 27, 2017

NHTSA Campaign Number: 17V-476

Components:

ELECTRICAL SYSTEM: SOFTWARE
FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Potential Number of Units Affected: 14,192

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2016-2018 Infiniti Q50 and 2017 Infiniti Q60 vehicles equipped with a 2.0L engine. Incorrect Fuel Pump Control Module (FPCM) software may allow the fuel level in the main tank to be too low to supply fuel to the engine, causing the engine to stall while driving.

Consequence:

An engine stall can increase the risk of a crash.

Remedy:

Nissan will notify owners, and Infiniti dealers will reprogram the Fuel Pump Control Module (FPCM) with corrected software, free of charge. The recall is expected to begin August 21, 2017. Owners may contact Infiniti customer service at 1-800-662-6200.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement