



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 4, 2017

Mr. Todd Fronckowiak  
Assistant Director, Global Automotive Safety Compliance  
Ford Motor Company  
Fairlane Plaza South, Suite #500  
330 Town Center Drive  
Dearborn, MI 48126-2738

NEF-150SM  
17V-472

**Subject:** Seat and Seat Belt Mounting Bolts may Fracture

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/E-350/2014  
FORD/ESCAPE/2014-2015  
FORD/F-150/2014  
LINCOLN/MKC/2015

**Mfr's Report Date:** July 25, 2017

**NHTSA Campaign Number:** 17V-472

**Components:**

SEAT BELTS  
SEATS

**Potential Number of Units Affected:** 94,605

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2014 Ford F-150 and E-350, 2014-2015 Ford Escape, and 2015 Lincoln MKC vehicles. Improperly manufactured bolts may have been used to install certain seats, seatbacks, seatbelt buckles, or seatbelt anchors on these vehicles.

**Consequence:**

The improperly manufactured bolts may fracture. If a seat, seatback, or seatbelt anchor attaching bolt fractures, the affected component may not be properly secured, increasing the risk of injury in the event of a crash.

**Remedy:**

Ford will notify owners, and dealers will replace the affected bolts, free of charge. The recall is expected to begin August 28, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17S17.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement