



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 3, 2017

Mr. Wesley Chestnut
Spartan Motors USA
1541 Reynolds Road
Charlotte, MI 48813

NEF-150KS
17V-460

Subject: Windshield Wipers may not Function

Dear Mr. Chestnut:

This letter serves to acknowledge Spartan Motors USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

UTILIMASTER/AEROMASTER/2015-2017

Mfr's Report Date: July 20, 2017

NHTSA Campaign Number: 17V-460

Components:

VISIBILITY:WINDSHIELD WIPER/WASHER:MOTOR

Potential Number of Units Affected: 514

Problem Description:

Spartan Motors USA (Spartan) is recalling certain 2015-2017 Spartan Fleet Vehicle and Service Utilimaster Aeromaster vehicles. The affected vehicles are missing a ground wire for the windshield wiper motor, possibly resulting in an intermittent loss of windshield wiper function.

Consequence:

A loss of windshield wiper function can reduce the driver's visibility, increasing the risk of a crash.

Remedy:

Spartan will notify owners, and dealers will add a ground wire for the wiper motor, free of charge. The recall is expected to begin in August 2017. Owners may contact Spartan customer service at 1-800-582-3454. Spartan's number for this recall is 17018.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Spartan's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement