



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 1, 2017

Mr. Andy Jones
Daimler Trucks North America LLC
4747 N. Channel Ave.
Portland, OR 97217

NEF-150KS
17V-452

Subject: Recovery Tow Hooks may Fail

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/114SD/2018
FREIGHTLINER/122SD/2018
FREIGHTLINER/CASCADIA/2018
FREIGHTLINER/M2 BUSINESS CLASS/2018
WESTERN STAR/4700/2018
WESTERN STAR/5700/2018

Mfr's Report Date: July 17, 2017

NHTSA Campaign Number: 17V-452

Components:

EQUIPMENT

Potential Number of Units Affected: 2,483

Problem Description:

Daimler Trucks North America (DTNA) is recalling certain 2018 Freightliner Cascadia, M2 Business Class, 114SD, and 122SD trucks, and Western Star 4700 and 5700 trucks. These vehicles have tow hooks used for recovery purposes that may fail during use.

Consequence:

If the tow hook fails without warning during a recovery operation, the sudden release of the vehicle may increase the risk of injury.

Remedy:

DTNA will notify owners, and dealers will inspect the vehicle's tow hooks and, depending on their production date codes, will replace them, free of charge. The recall is expected to begin on September 14, 2017. Owners may contact DTNA customer service at 1-800-745-8000. DTNA's number for this recall is FL-742.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement