



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 1, 2017

Mr. R. Thomas Brunner
Dept Manager VCA
Mercedes-Benz USA, LLC.
1 Mercedes Drive
Montvale, NJ 07645

NEF-150SM
17V-448

Subject: Parking Brake Cable may Loosen

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SMART/FORTWO/2016

Mfr's Report Date: July 16, 2017

NHTSA Campaign Number: 17V-448

Components:

PARKING BRAKE

Potential Number of Units Affected: 5,061

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2016 smart fortwo vehicles. In these vehicles, the lock nut that secures the parking brake cable to the parking brake lever may loosen over time, resulting in increased parking brake lever travel before the parking brake engages.

Consequence:

As the parking brake lever travel increases, the holding force may decrease to a point where the vehicle is no longer safely secured in all parking situations, allowing the vehicle to unexpectedly move when parked on a slope, increasing the risk of a crash.

Remedy:

MBUSA will notify owners, and dealers will replace the parking brake cable lock nut, free of charge. The recall is expected to begin in early September 2017. Owners may contact smart customer service at 1-877-496-3691.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement