



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 26, 2017

Ms. Pamela Tonglao  
Counsel  
PACCAR Incorporated  
777 106th Ave NE  
Bellevue, WA 98004

NEF-150KS  
17V-443

**Subject:** Fuel Pump May Fail

Dear Ms. Tonglao:

This letter serves to acknowledge PACCAR Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KENWORTH/C500/2018  
KENWORTH/T680/2018  
KENWORTH/T800/2018  
KENWORTH/T880/2018  
KENWORTH/W900/2018  
PETERBILT/367/2017-2018  
PETERBILT/389/2017-2018  
PETERBILT/567/2017-2018  
PETERBILT/579/2017-2018  
PETERBILT/587/2017-2018

**Mfr's Report Date:** July 13, 2017

**NHTSA Campaign Number:** 17V-443

**Components:**

FUEL SYSTEM, DIESEL

**Potential Number of Units Affected:** 1,737

**Problem Description:**

PACCAR Incorporated (PACCAR) is recalling certain 2017-2018 Peterbilt 367, 389, 567, 579 and 587 trucks, and 2018 Kenworth C500, T680, T800, T880 and W900 trucks equipped with Cummins ISX 15L engines. These engines have a fuel pump whose drive gear could possibly slip on its drive shaft, causing a fuel pump function loss, resulting in an engine stall.

**Consequence:**

An engine stall can increase the risk of a crash.

**Remedy:**

Cummins will notify the vehicle purchaser, and Cummins dealers will replace the fuel pumps, free of charge. A notification schedule

has not yet been provided. Owners may contact Cummins customer service at 1-800-286-6467 or PACCAR customer service at 1-425-468-7400. PACCAR's number for this recall is C1909.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand the Cummins will be providing the required six quarterly recall completion rate reports.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement