



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 27, 2017

Ms. Terri Tobias
Regulatory Compliance Manager
Entegra Coach
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150MR
17V-441

Subject: Fuel Pump May Fail

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGR/CORNERSTONE/2018

Mfr's Report Date: July 13, 2017

NHTSA Campaign Number: 17V-441

Components:

FUEL SYSTEM, DIESEL

Potential Number of Units Affected: 18

Problem Description:

Entegra Coach (Entegra) is recalling certain 2018 Cornerstone motorhomes equipped with Cummins ISX 15L engines. These engines have a fuel pump whose drive gear could possibly slip on its drive shaft, causing a fuel pump function loss, resulting in an engine stall.

Consequence:

An engine stall can increase the risk of a crash.

Remedy:

Entegra has notified owners, and qualified Spartan Service Center/Cummins Distributors will replace the fuel pumps, free of charge. The recall began on July 21, 2017. Owners may contact Spartan customer service at 1-855-589-9836 or Entegra customer service at 1-800-517-9137.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Entegra will not be filing quarterly recall completion rate reports for this recall.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement