



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 27, 2017

Mr. Garrett Carolus
Keystone RV Company
17400 Hackberry Drive
Goshen, IN 46526

NEF-150MR
17V-439

Subject: Trailer built with Incorrect Drawbar

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/OUTBACK/2016-2017

Mfr's Report Date: July 13, 2017

NHTSA Campaign Number: 17V-439

Components:

STRUCTURE

Potential Number of Units Affected: 910

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2016-2017 Keystone Outback travel trailers, models 220URB, 240URS, 250URS, 255UBH, and 293UBH. The affected vehicles were built with an incorrect drawbar installed to tow the travel trailer.

Consequence:

Under certain conditions while traveling, the drawbar may bend, affecting vehicle handling and increasing the risk of a crash.

Remedy:

Keystone will notify owners, and dealers will bolt on a reinforcement channel over the existing drawbar attachment of the frame, free of charge. The recall is expected to begin in July 2017. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 17-290.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Keystone's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement