



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 24, 2017

Ms. Helen Riehle
Safety Integrity and Recall Manager
BMW of North America, LLC
300 Chestnut Ridge Road
Woodcliff Lake, NJ 07677

NEF-150SM
17V-438

Subject: Fork Tube may Detach From Upper Triple Clamp

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/R1200 GS/2014-2017
BMW/R1200 GS ADVENTURE/2014-2017

Mfr's Report Date: July 10, 2017

NHTSA Campaign Number: 17V-438

Components:

SUSPENSION:FRONT

Potential Number of Units Affected: 14,626

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2014-2017 BMW R1200GS and BMW R1200GS Adventure motorcycles. The motorcycle fixed fork tube may separate from the pressed in seal plug that secures the tube to the upper triple clamp.

Consequence:

If the fork tube detaches from the sealing plug, the handling and stability of the motorcycle will be affected, increasing the risk of a crash.

Remedy:

BMW will notify owners, and dealers will add an additional fixed fork tube bush. A fork that is sufficiently damaged will be replaced with a modified new part. These repairs will be made free of charge. The recall is expected to begin September 1, 2017. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement