



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 24, 2017

Mr. Chris Langlois  
Customer Service  
Zero Motorcycles Inc.  
380 El Pueblo Rd.  
Scotts Valley, CA 95066

NEF-150KS  
17V-436

**Subject:** No Warning of Turn Signal Lamp Failure/FMVSS 108

Dear Mr. Langlois:

This letter serves to acknowledge Zero Motorcycles Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ZERO/DSP ZF13.0/2017  
ZERO/S ZF13.0/2017  
ZERO/S ZF6.5/2017  
ZERO/SR ZF13.0/2017

**Mfr's Report Date:** July 10, 2017

**NHTSA Campaign Number:** 17V-436

**Components:**

EXTERIOR LIGHTING:TURN SIGNAL:FLASHER UNIT

**Potential Number of Units Affected:** 10

**Problem Description:**

Zero Motorcycles Inc. (Zero) is recalling certain 2017 S ZF6.5, S ZF13.0, DSP ZF13.0, and SR ZF13.0 motorcycles. In the event that a turn signal stops working, the turn signal flasher may not change its flash rate to alert the operator. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

If motorcycle is operated without knowing that a turn signal is not working, there would be an increased risk of a crash.

**Remedy:**

Zero will notify owners and dealers will test the motorcycle's flasher, replacing it as necessary, free of charge. The recall is expected to begin on, or before July 28, 2017. Owners may contact Zero customer service at 1-888-841-8085. Zero's number for the recall is SV-ZMC-017-369.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Zero's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement