



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 7, 2017

Mr. Keith Fisher  
Engineer-Corporate Compliance  
Forest River, Inc.  
P.O. Box 3030  
55470 County Road 1  
Elkhart, IN 46515

NEF-150KS  
17V-396

**Subject:** Battery Wires Hooked to Refrigerator Left Exposed

Dear Mr. Fisher:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FOREST RIVER/CROSS COUNTRY/2014-2015  
FOREST RIVER/ENCOUNTER/2014-2015  
FOREST RIVER/MIRADA/2014-2018  
FOREST RIVER/MIRADA SELECT/2014-2018

**Mfr's Report Date:** June 23, 2017

**NHTSA Campaign Number:** 17V-396

**Components:**

ELECTRICAL SYSTEM:WIRING  
EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 1,455

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2014-2015 Coachmen RV Cross Country and Encounter recreational vehicles, and 2014-2018 Coachmen RV Mirada and Mirada Select recreational vehicles equipped with the residential refrigerator option instead of the standard refrigerator. The unused, but powered, wiring for the standard refrigerator was left with exposed wire ends.

**Consequence:**

If the energized positive wire and negative wire make contact, the wires may short circuit and possibly melt, increasing the risk of a fire.

**Remedy:**

Forest River will notify owners, and dealers will disconnect the positive and negative wires from the battery, free of charge. The recall is expected to begin on August 21, 2017. Owners may contact Forest River customer service at 1-574-825-8212. Forest River's number for this recall is 310-06212017-0455.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement