



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 3, 2017

Mr. John Kobylarz  
Automotive Safety Office  
Jaguar Land Rover North America, LLC  
555 MacArthur Boulevard  
Mahwah, NJ 07430

NEF-150SM  
17V-394

**Subject:** Incorrect Air Bag Deployment Calibration Settings

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAGUAR/XJ/2010-2011

**Mfr's Report Date:** June 22, 2017

**NHTSA Campaign Number:** 17V-394

**Components:**

AIR BAGS

**Potential Number of Units Affected:** 4,926

**Problem Description:**

Jaguar Land Rover North America, LLC (Jaguar) is recalling certain 2010-2011 XJ vehicles. If, while servicing the vehicle, the vehicle does not successfully receive an update to the Restraint Control Module (RCM) software, the default air bag calibration settings may be incorrect.

**Consequence:**

In the event of a crash, the incorrect calibration may not activate the air bag deployment as intended, increasing the risk of injury.

**Remedy:**

Jaguar will notify owners, and dealers will update the RCM with the latest software, free of charge. The recall is expected to begin on August 18, 2017. Owners may contact Jaguar customer service at 1-800-452-4827. Jaguar's number for this recall is H034.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

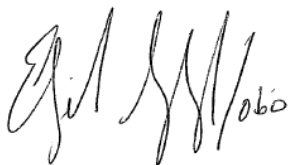
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '10/26/10' written at the end of the signature.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement