



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 13, 2017

Mr. Fred Pearson
Eldorado Mobility Inc.
401 Capacity Drive
Longview, TX 75604

NEF-150MR
17V-363

Subject: Rear Suspension Air Bags may Fail

Dear Mr. Pearson:

This letter serves to acknowledge Eldorado Mobility Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ELDORADO/AMERIVAN 10/2010-2017

Mfr's Report Date: June 2, 2017

NHTSA Campaign Number: 17V-363

Components:

SUSPENSION:REAR:SPRINGS:AIR SUSPENSION SYSTEM:SPRINGS/BAGS

Potential Number of Units Affected: 413

Problem Description:

Eldorado Mobility is recalling certain 2010-2017 Amerivan 10" vehicles equipped with air suspension. The rear suspension air bags may fail unexpectedly.

Consequence:

A loss of rear suspension from air bag failure can adversely affect the control of the vehicle, increasing the risk of a crash.

Remedy:

The remedy for this recall is still under development. The manufacturer has not yet provided a notification schedule. Owners may contact Eldorado Mobility customer service at 1-866-392-6300.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please update your defect information report to provide Eldorado Mobility's remedy plan once it has been determined.

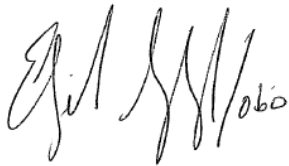
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian" with a date "1/10/10" written at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement