



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 7, 2017

Mr. Don Chomic
Director, Product Safety
Pierce Manufacturing
2600 American Drive
PO Box 2017
Appleton, WI 549122017

NEF-150KS
17V-348

Subject: Rear Steer Axle Shaft not Properly Heat Treated

Dear Mr. Chomic:

This letter serves to acknowledge Pierce Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIERCE/ARROW XT/1999-2013
PIERCE/DASH/1999-2013
PIERCE/ENFORCER/1999-2013
PIERCE/QUANTUM/1999-2013
PIERCE/VELOCITY/1999-2013

Mfr's Report Date: May 30, 2017

NHTSA Campaign Number: 17V-348

Components:

POWER TRAIN:AXLE ASSEMBLY:AXLE SHAFT

Potential Number of Units Affected: 225

Problem Description:

Pierce Manufacturing (Pierce) is recalling certain 1999-2013 Arrow XT, Dash, Enforcer, Quantum and Velocity fire trucks equipped with the electric All-steer rear steering option. The affected vehicles have rear steer axle shafts that were not properly heat treated.

Consequence:

Axle shafts that are not properly heat treated may break and potentially disable the vehicle, increasing the risk of a crash.

Remedy:

Pierce will notify owners, and dealers will replace the rear steer axle shafts, free of charge. An interim notice will be mailed to owners during June 2017. A second notice will be mailed when parts become available. Owners may contact Pierce customer service at 1-888-974-3723.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

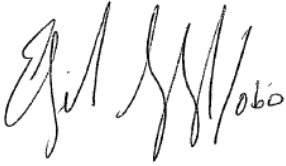
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "J Timian", with a date "1/21/16" written at the end of the signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement