



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 19, 2017

Mr. Todd Fronckowiak  
Assistant Director, Global Automotive Safety Compliance  
Ford Motor Company  
Fairlane Plaza South, Suite #500  
330 Town Center Drive  
Dearborn, MI 48126-2738

NEF-150SM  
17V-331

**Subject:** Door may Unlatch in a Side Impact Collision

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/F-150/2015-2017  
FORD/F-250/2017  
FORD/F-350/2017  
FORD/F-450/2017  
FORD/F-550/2017

**Mfr's Report Date:** June 12, 2017

**NHTSA Campaign Number:** 17V-331

**Components:**

LATCHES/LOCKS/LINKAGES:DOORS:LATCH  
STRUCTURE:BODY:DOOR

**Potential Number of Units Affected:** 14,410

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2015-2017 F-150, and 2017 F-250, F-350, F-450, and F-550 vehicles equipped with accessory chrome exterior door handle covers purchased from Ford dealers. These covers may cause the doors to unlatch in a side impact collision. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 206, "Door Locks and Door Retention Components."

**Consequence:**

If the doors unlatch and open in a side impact collision, the occupants have an increased risk of injury.

**Remedy:**

Ford will notify owners, and dealers will remove the accessory covers and refund the purchase price. The recall is expected to begin July 21, 2017. Owners may contact Ford at 1-866-436-7332. Ford's number for the recall is 17C09.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement