

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 25, 2017

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677

Subject: Doors May Not Fully Latch

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/745I/2005-2008 BMW/745LI/2005-2008 BMW/750I/2005-2008 BMW/750LI/2005-2008 BMW/760I/2005-2006 BMW/760LI/2005-2008 BMW/B7 ALPINA/2005-2008

Mfr's Report Date: May 18, 2017

NHTSA Campaign Number: 17V-328

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 45,484

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2005-2008 745i, 745Li, 750i, 750Li, 760i, 760Li, and B7 Alpina vehicles equipped with both the Comfort Access and Soft Close Automatic options. In these vehicles, the doors may appear to be closed and latched, but, in fact, may inadvertently open.

Consequence:

The door may unexpectedly open due to road or driving conditions or occupant contact with the door. The sudden opening may result in occupant ejection or increase the risk of injury in the event of a crash.

Remedy:

The manufacturer has not yet provided a remedy for this recall. Owners may contact BMW at 1-800-525-7417 or email BMW at CustomerRelations@bmwusa.com.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150TB

17V-328

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please provide a remedy plan once it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division

Office of Defects Investigations

Enforcement

