



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 12, 2017

Mr. Tim Lafon  
Vice President, Regulatory Affairs  
Prevost Cars, Inc.  
35 Boulevard Gagnon  
P.O. Box 26115  
Greensboro, NC 27402

NEF-150KS  
17V-296

**Subject:** Wiper Arms may Crack and Detach from Vehicle

Dear Mr. Lafon:

This letter serves to acknowledge Prevost Cars, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PREVOST/H3-45/2016-2017

**Mfr's Report Date:** May 2, 2017

**NHTSA Campaign Number:** 17V-296

**Components:**

VISIBILITY: WINDSHIELD WIPER/WASHER

**Potential Number of Units Affected:** 123

**Problem Description:**

Prevost Cars, Inc. (Prevost) is recalling certain 2016-2017 H3-45 motor coaches. The affected vehicles have wiper arms that can crack where they mount to the wiper motor causing the wiper arms to bend or detach from the vehicle.

**Consequence:**

A loss of wiper function can reduce the driver's visibility, increasing the risk of a crash.

**Remedy:**

Prevost will notify owners, and dealers will inspect the vehicles and replace the windshield wiper mounts, as necessary, free of charge. The recall is expected to begin on July 1, 2017. Owners may contact Prevost customer service at 1-877-773-8678. Prevost's number for this recall is SR17-09.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Prevo's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

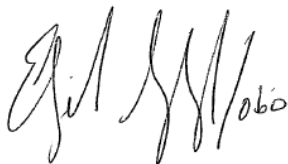
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '1/10/10' written at the end of the signature.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement