



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 12, 2017

Mr. Wesley Chestnut
Spartan Motors USA
1541 Reynolds Road
Charlotte, MI 48813

NEF-150KS
17V-294

Subject: Park Brake Actuator Knob Instructions Incorrect

Dear Mr. Chestnut:

This letter serves to acknowledge Spartan Motors USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN/GLADIATOR/2008-2017
SPARTAN/METROSTAR/2008-2017

Mfr's Report Date: May 1, 2017

NHTSA Campaign Number: 17V-294

Components:

PARKING BRAKE

Potential Number of Units Affected: 18

Problem Description:

Spartan Motors USA (Spartan) is recalling certain 2008-2017 Gladiator and MetroStar emergency response vehicles equipped with a supplemental park brake system (SPBS). The directions to activate the SPBS incorrectly state to "Pull" the actuation knob, when it should say "Push."

Consequence:

If the operator follows the incorrect directions and believes that the supplemental front park brake is applied when it is not, the vehicle may unexpectedly roll, increasing the risk of a crash.

Remedy:

Spartan will notify owners and supply a new actuator control knob with the correct directions, free of charge. The recall is expected to begin on May 26, 2017. Owners may contact Spartan customer service at 1-517-543-6400. Spartan's number for this recall is 17009.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

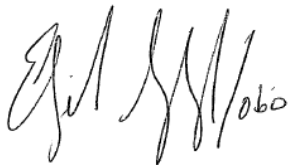
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '10/26/10' written at the end of the signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement