

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 15, 2017

Mr. Scott Cordes Vice President, Chief Legal Counsel Gulf States Toyota, Inc. 1375 Enclave Parkway Houston, TX 77077

Subject: Roof Rack may Loosen and Detach

Dear Mr. Cordes:

This letter serves to acknowledge Gulf States Toyota, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

17V-291

Makes/Models/Model Years:

TOYOTA/4RUNNER/2016-2017

Mfr's Report Date: May 1, 2017

NHTSA Campaign Number: 17V-291

Components: EQUIPMENT

Potential Number of Units Affected: 1,019

Problem Description:

Gulf States Toyota, Inc (Gulf States) is recalling certain 2016-2017 4Runner vehicles equipped with the TFORCE accessory package. The fasteners for the aftermarket roof rack may have been improperly tightened.

Consequence:

If the roof rack fasteners loosen, the roof rack may detach from the vehicle, increasing the risk of a crash.

Remedy

Gulf States will notify owners, and dealers will inspect and, as necessary, tighten the roof rack fasteners, free of charge. The recall is expected to begin June 1, 2017. Owners may contact Gulf States customer service at 1-800-444-1074. Gulf States' number for this recall is 17R1.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Gulf States' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

