



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 5, 2017

Mr. Jonathan LaForte
Technical Manager
Ducati North America
10443 Bandle Drive
Cupertino, CA 95014

NEF-150TB
17V-274

Subject: Rear Shock Absorber may Crack and Detach

Dear Mr. LaForte:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUCATI/MULTISTRADA 1200/2016-2017

Mfr's Report Date: April 25, 2017

NHTSA Campaign Number: 17V-274

Components:

SUSPENSION:REAR:SHOCK ABSORBER

Potential Number of Units Affected: 568

Problem Description:

Ducati North America (Ducati) is recalling certain 2016-2017 Multistrada 1200 Enduro motorcycles. The motorcycle's rear shock absorber lower shock-end eyelet may crack and possibly detach from the swingarm.

Consequence:

If the rear shock absorber detaches from the swingarm, the motorcycle's handling would be affected, increasing the risk of a crash.

Remedy:

Ducati will notify owners, and dealers will replace the rear shock absorber assembly, free of charge. The recall is expected to begin May 22, 2017. Owners may contact Ducati customer service at 1-800-231-6696. Ducati's number for this recall is SRV-RCL-17-002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

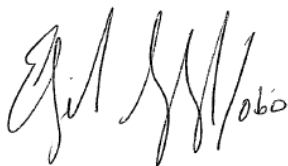
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '1/10/10' written at the end of the signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement