



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 3, 2017

Mr. Gregory Vismara
Vice President Engineering
Gillig LLC
25800 Clawiter Road
Hayward, CA 94545

NEF-150KS
17V-263

Subject: Suspension may lower unexpectedly

Dear Mr. Vismara:

This letter serves to acknowledge Gillig LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GILLIG/LOW FLOOR/2015-2016

Mfr's Report Date: April 19, 2017

NHTSA Campaign Number: 17V-263

Components:

SUSPENSION

Potential Number of Units Affected: 2,709

Problem Description:

Gillig LLC (Gillig) is recalling certain 2015-2016 Low Floor transit buses equipped with Norgren-brand suspension kneeling modules. The suspension kneeling modules on these vehicles have snap rings on the solenoid valve pistons which may not have been fully inserted and seated during assembly, potentially affecting the suspension air bag pressure and the vehicle's suspension height.

Consequence:

An unexpected loss of suspension air bag pressure while driving would result in an abrupt reduction in suspension height, potentially increasing the risk of a crash. A loss of suspension air bag pressure could also occur during vehicle servicing, increasing the risk of injury to maintenance personnel.

Remedy:

Gillig will notify owners and pay fleets to inspect the front and rear kneeling modules. A snap ring reset tool will be provided free of charge to permanently seat the snap ring in the intended groove. The recall is expected to begin May 19, 2017. Owners may contact Gillig customer service at 1-800-735-1500.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Gillig's proposed owner notification letters and they are currently under review. You will be notified of any changes or concerns once our review is complete.

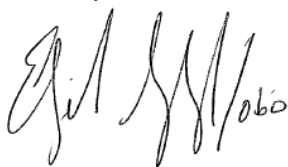
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '1/21/06' written at the end of the signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement