



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 3, 2017

Mr. Steve Mary  
Winnebago Industries, Inc  
605 W Crystal Lake Rd.  
Forest City, IA 50436

NEF-150MR  
17V-262

**Subject:** Axxess module may Interfere with Electrical System

Dear Mr. Mary:

This letter serves to acknowledge Winnebago Industries, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ITASCA/NAVION/2014-2017  
WINNEBAGO/ERA/2014-2017  
WINNEBAGO/VIA/2014-2017  
WINNEBAGO/VIEW/2014-2017

**Mfr's Report Date:** April 19, 2017

**NHTSA Campaign Number:** 17V-262

**Components:**

ELECTRICAL SYSTEM  
EQUIPMENT:ELECTRICAL:RADIO/TAPE DECK/CD ETC.

**Potential Number of Units Affected:** 5,057

**Problem Description:**

Winnebago Industries, Inc (Winnebago) is recalling certain 2014-2017 Winnebago View, VIA, ERA, and Itasca Navion motorhomes. The affected vehicles have an Axxess radio volume control module that may interfere with the chassis electrical system.

**Consequence:**

The Axxess radio volume control module can affect electrical system functions, possibly causing an engine shutdown, power loss, illumination of malfunction indicator warning lights, and interfere with the restraint system. These scenarios can increase the risk of crash or increase the risk of injury in the event of a crash.

**Remedy:**

Winnebago will notify owners, and dealers will remove the Axxess radio volume control module, free of charge. The manufacturer has not provided a recall notification schedule. Owners may contact Winnebago customer service at 1-800-537-1885.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

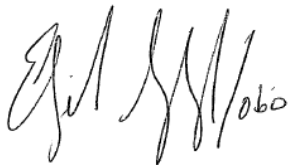
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '1/11/06' written at the end of the signature.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement